

**Norman-Benjamin Consulting**  
**www.norman-benjamin.com**  
Phone: 317.362.7267  
Fax: 317.773.8905  
contact@norman-benjamin.com



## Training Program Information

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### **Certified VoIP Professional**

Internet and computer technology have already changed the way people living, work and communicate. VoIP (Voice over Internet Protocol) is one of the converged technologies behind this communication revolution.

VoIP is the family of technologies that allow IP networks to be used for voice applications, such as telephony, voice instant messaging, and teleconferencing. VoIP entails solutions at almost every layer of an IP network from specialized voice applications (like Skype) all the way down to low-level quality measures that keep those applications running smoothly.

VoIP and IP telephony are becoming increasingly popular with large corporations to consumers alike. Internet Protocol (IP) is increasingly viewed as more than just a way to transport data, but also as a tool that simplifies and streamlines a wide range of business applications. Telephony is the most obvious example. VoIP—or voice over IP—is also the foundation for more advanced unified communications applications that can have an increasingly transformative effect on the way you do business.

ECVP certification covers VoIP technologies ranging from concepts, implementation to deployment.